OPERATIONAL MANUAL
WARRANTY, REGISTRATION & TECHNICAL SUPPORT


BE SURE TO KEEP A COPY OF YOUR SALES RECEIPT!

STANDARD WARRANTY
ROYAL CONSUMER INFORMATION PRODUCTS, INC. ("Royal"), at 379 Campus Drive, 2nd Floor, Somerset, NJ 08875 USA WARRANTS that your NEW Product is free of defects of workmanship and materials. If there is a defect or malfunction of this product, Royal will repair it free of charge as follows:

PARTS: New or comparable rebuilt parts in exchange for defective parts for ONE (1) YEAR from date of customer purchase.

LABOR: Royal provides labor warranty for ONE (1) YEAR from date of end-user purchase. Product must be sent postage prepaid and insured to Royal in accordance with the warranty procedures outlined below. At completion of the repair, the consumer will be responsible for return shipping charges from Royal, and for any parts or services no longer covered under warranty.

This warranty does not apply to persons who purchased this product second-hand or used. This warranty does not include adjustments, parts and/or repairs required by circumstances beyond the control of Royal, including but not limited to fire or other casualty, accident, neglect, abuse, misuse, abnormal use or battery leakage damages.

THERE ARE NO OTHER EXPRESSED WARRANTIES EXCEPT AS STATED HEREIN. AFTER THE PERIOD OF EXPRESSED WARRANTY SET FORTH HEREIN, THERE ARE NO EXPRESSED OR IMPLIED WARRANTIES AND THOSE EXCLUDED INCLUDE THOSE OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE. Royal shall not be held liable for CONSEQUENTIAL DAMAGES resulting from any failure, defect or malfunction of this product. Some States do not allow limitations on how long an implied warranty lasts and some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

WARRANTY PROCEDURES
TO OBTAIN SERVICE UNDER THE TERMS OF THIS WARRANTY:
Please do the following:
1. Send a copy of your original sales receipt showing original purchase date along with your mailing address and a note describing the nature of the problem to:
Royal Consumer Information Products, Inc.
Warranty Processing
P.O. Box 6786
Somerset, NJ 08875 USA
Do Not Return the Product to This Address!
2. You will receive a return authorization number within 7-12 business days from the date your return request is received if it is determined that there is a basis for a replacement product. The return authorization form you receive will list the return procedures, applicable charges, if any, and the correct shipping address for the returned product.

PRODUCT SUPPORT HOTLINE:
For questions on use of this product or this warranty call 800-272-6229 (in Canada call 1-888-266-9380 or in Mexico call +(52-55)-53-33-1333), Monday through Friday during normal business hours. You can also e-mail Royal at: hotline@royal.com

ROYAL 100X PAPER SHREDDER

WARNING
1. ALWAYS keep out of the reach of children as serious injury could occur.
2. DO NOT place finger too close to feed slot as serious injury could occur.
3. AVOID getting jewelry, hair or loose clothing too close to feed slot as serious injury could occur.
4. ALWAYS keep shredder off and unplugged when not in use.
5. ALWAYS unplug shredder when moving, cleaning or emptying the waste receptacle.
6. DO NOT attempt to feed more sheets of paper than specified on the feeder.
7. DO NOT attempt to shred materials other than paper, credit cards and CD’s in the provided feed slots.
8. ALWAYS remove paper clips, staples and other fasteners from paper before shredding.
9. ALWAYS limit continuous shredding to the specified time as suggested in the instruction manual.
10. ALWAYS empty the waste receptacle prior to the receptacle becoming full.
11. DO NOT attempt to operate shredder if the shredder is experiencing any kind of problem.
12. DO NOT use flammable synthetic oil, petroleum-based or aerosol products of any kind on shredder

DO NOT attempt to repair shredder yourself.

WARNING ICONS:
The Icons, on top of the shredder, warn the user of the potential dangers if the shredder is used improperly

READ INSTRUCTIONS BEFORE USE
NO LOOSE CLOTHING
NO FINGERS OR HANDS

NO HAIR
NO AEROSOL PRODUCTS
NO CHILDREN
Setup:
1. The 100X shredder should be placed on a flat level surface.
2. Place the shredder head securely on top of the wastebasket.
3. Make sure that the wastebasket is completely inserted in to the shredder cabinet and that it fits flush with the shredder cabinet.
4. Plug the power cord into any standard 115-volt AC outlet.
5. Place the slide switch in the **auto** position. The ready **LED** should light up. You are now ready to start shredding.

Operating the shredder:
With the electrical cord plugged in, the slide switch in the **auto** position and the shredder wastebasket properly in place, the ready **LED** will light up. This means that the shredder is now ready for operation. When the paper is inserted into the feed opening, the shredding process will start automatically and stop when the paper has completed its travel through the feed opening.

The Royal 100X slide switch is located on the top of the shredder. Also located on top of the switch is the ready **LED**. Their purposes of the slide switch is:

1. When the slide switch is in the **auto** position, the shredding process will start when paper is inserted into the feed opening and will continue until it has completely passed through the feed opening.
2. The **rev** position on the slide switch is used to assist in the removal of a paper jam, which reverses the shredding process prior to a completed forward cycle, thus clearing the cutters. When switching from **auto** to **rev**, always stop in the momentarily to prevent possible damage to the motor.
3. The **off** position is used to terminate the AC power to the shredder. It is recommended to turn the shredder off when the shredder is not being used for a prolonged period of time.
4. When the ready **LED** is lit it lets the user know that the wastebasket is inserted correctly and that the shredder is turned on and ready for use. If the ready **LED** does not light up, make sure that the plug is plugged in, the basket is inserted correctly and the slide switch is in the **auto** position.

Shredder capacity:
The Royal 100X will shred up to ten (10) sheets of 20-lb. bond paper and will accept paper widths up to 8 3/4”. When shredding small material like envelopes, credit cards or receipts, insert them in the middle of the feed opening.

Cautions:
1. Keep all loose articles of clothing, ties, jewelry, hair or other small items away from the feed opening to prevent injury.
2. Keep the shredder turned off or unplugged when not in use for prolonged periods of time.
3. The Royal 100X will cut staples, small paper clips and credit cards; however, proper discretion is recommended.
4. Do not place hands or fingers into the shredder throat as serious injury could result.
5. When manually changing feed direction, pause long enough for the motor to stop.
6. Continuous shredding of computer paper should not exceed 10 minutes. If continuous use is required at the maximum sheet capacity (10 sheets), it is recommend that shredding time should be 10 minutes on and 20 minutes off to allow for proper cooling of the motor.
7. Always turn off or unplug the shredder prior to moving, cleaning or emptying the wastebasket.
8. Empty wastebasket frequently.
9. Never allow children to shred or play with or around a paper shredder or else serious injury could occur.

Paper jams and motor overload situations:
The Royal 100X is equipped with an automatic motor overload protection circuit. The 100X will automatically terminate power case of the following abnormal situations:
1. Operating the shredder at the maximum 10-sheet capacity continuously for a prolonged period of time, eg. more than 3 minutes without stopping.
2. Exceeding the shredding capacity, eg. Inserting more than ten (10) sheets of 20-lbs. paper in one pass, or if the paper is not fed squarely into the feed opening.
Both abnormal operations may result in the activation of the automatic thermal motor overload protection circuit, which terminates the power to the shredder. A paper jam could cause the thermal motor overload protection to terminate AC power to the motor. Never allow the shredder to remain in a jammed condition with the AC power turned on. If this occurs you should:

In case of a minor paper jam:
1. Turn off or unplug the power cord from the AC outlet and wait at least 20 minutes for the thermal overload protection to reset.
2. Plug in the AC power cord and place switch in the **auto** position. If paper was left inside the feed opening prior to the overload, place the slide switch in the **rev** position and grasp the excess paper from the top and pull it out. Be careful not to place your fingers near the feed opening or serious harm could result. Clear any excess paper shreds from the feed opening.
3. Place the slide in the **auto** position. You are now ready to resume normal shredding.

In case of a major paper jam:
1. Turn off or unplug the power cord from the AC outlet and wait at least 20 minutes for the thermal overload protection to reset.
2. Plug in the AC power cord and place switch in the **auto** position. If paper was left inside the feed opening prior to the overload, place the slide switch in the **rev** position and grasp the excess paper from the top and pull it out. Be careful not to place your fingers near the feed opening or serious harm could result. Clear any excess paper shreds from the feed opening.
3. Place the slide in the **auto** position. You are now ready to resume normal shredding.

Specifications:
- **Shred Type:** Cross-Cut
- **Shred Width:** 5/32” x 1 5/8”
- **Shredding Capacity:** 10 Sheets
- **Feed Opening:** 8 3/4”
- **Weight:** 14.6 lbs.
- **Input:** 115 volt AC, 3 amp.