WARRANTY, REGISTRATION & TECHNICAL SUPPORT


STANDARD WARRANTY

ROYAL CONSUMER INFORMATION PRODUCTS, INC. (“Royal”), at 379 Campus Drive, 2nd Floor, Somerset, NJ 08875 USA WARRANTS that your NEW Product is free of defects of workmanship and materials. If there is a defect or malfunction of this product, Royal will repair it free of charge as follows:

PARTS:
New or comparable rebuilt parts in exchange for defective parts for ONE (1) YEAR from date of customer purchase. CUTTING BLADES: Royal provides a SEVEN (7) YEAR warranty on the cutting blades.

LABOR:
Royal provides labor warranty for ONE (1) YEAR from date of end-user purchase.

Product must be sent postage prepaid and insured to Royal in accordance with the warranty procedures outlined below. At ... will list the return procedures, applicable charges, if any, and the correct shipping address for the returned product.

THERE ARE NO OTHER EXPRESSED WARRANTIES EXCEPT AS STATED HEREIN. AFTER THE PERIOD OF EXPRESSED WARRANTY SET FORTH HEREIN, THERE ARE NO EXPRESSED OR IMPLIED WARRANTIES AND THOSE EXCLUDED INCLUDE EXCEPT THE LIMITATIONS OF LIABILITY SET FORTH HEREIN, WHETHER ARISING UNDER STATUTE, FROM A REPRESENTATION OR ADVERTISEMENT OF THE COMPANY, OR ANY OTHER cause.

There are no other express warranties except as stated herein. After the period of expressed warranty set forth herein, there are no expressed or implied warranties and those excluded include, without limitation, the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

WARRANTY PROCEDURES

TO OBTAIN SERVICE UNDER THE TERMS OF THIS WARRANTY:

Please do the following:

1. Send a copy of your original sales receipt showing original purchase date along with your mailing address and a note describing the nature of the problem to:

Royal Consumer Information Products, Inc.
Warranty Processing
P. O. Box 6786
Somerset, NJ 08875-6786 USA

Do Not Return the Product to This Address!

2. You will receive a return authorization number within 7-12 business days from the date your return request is received if it is determined that there is a basis for a replacement product. The return procedures, applicable charges, if any, and the correct shipping address for the returned product will be provided.

PRODUCT SUPPORT HOTLINE:

For questions on use of this product or this warranty call 1-800-277-6229 (in Canada call 1-888-266-9380 or in Mexico call +(52-55)-53-33-1333), Monday through Friday during normal business hours. You can also e-mail Royal at: hotline@royal.com

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WARNING

ROYAL 160mx PAPER SHREDDER

1. ALWAYS keep out of the reach of children as serious injury could occur.
2. DO NOT place fingers too close to feed slot as serious injury could occur.
3. AVOID getting jewelry, hair or loose clothing too close to feed slot as serious injury could occur.
4. ALWAYS keep shredder off and unplugged when not in use.
5. ALWAYS keep paper clips, staples and other fasteners from paper before shredding.
6. ALWAYS limit continuous shredding to the specified time as suggested in the instruction manual.
7. DO NOT attempt to shred more sheets of paper than specified in the feeder.
8. ALWAYS remove paper clips, staples and other fasteners from paper before shredding.
9. ALWAYS keep shredder on a level floor when moving or emptying the waste.
10. ALWAYS empty the waste receptacle prior to the receptacle becoming full.
11. DO NOT attempt to operate shredder if the shredder is experiencing an unknown function.
12. DO NOT use flammable synthetic oil, petroleum-based or aerosol products on shredder.

DO NOT attempt to repair shredder yourself.

WARNING ICONS:

NO FASTENERS
NO LOOSE CLOTHING
NO LOOSE HAIR
NO FINGERS IN FEED SLOT
NO BLANK DISPLAY, ON/OFF BUTTON LIT

DISPLAY STATUS SOLUTION

OVERHEAT

The running time of the motor has reached its maximum temperature. Shut off the shredder and let the motor cool down for at least 05 minutes. Press the power button and resume normal operation.

OVERLOAD

The feed opening is clogged or the feed opening is clogged with a sheet of paper which was jammed in the feed opening.

BIN FULL

The wastebasket is full. The audible alarm is beeping. Remove the wastebasket and insert the correct.

READY AUTO

The shredder is ready for use. No action required.

BLANK DISPLAY, ON/OFF BUTTON LIT

The power cord is unplugged; the power button is not depressed.

PRESS POWER BUTTON: Plug in power cord; depress power button.

FORWARD

Assists in the removal of paper jams.
A single depression of the key on the front panel.

REVERSE

Assists in the removal of paper jams.
A single depression of the key on the front panel.

SOLUTION

DISPLAY STATUS

NO ACTION REQUIRED.
ROYAL 160MX PAPER SHREDDER

**Specifications:**
- **Weight:** 29 lbs. (13.2 kg.)
- **Input:** 115 volt AC, 5 amp.
- **Shredding Capacity:** 16 Sheets, 20 lbs. bond
- **Feed Opening:** 8 3/4" (220mm)
- **Dimension:** 16 3/8" (416mm) W x 12 9/32" (312mm) D
- **Cord Length:** 30 feet (9.14m)
- **CD Capacity:** 1 CD at a time
- **Shred Type:** Cross-Cut
- **Shred Width:** 5/32" X 1

**Product Features:**
- **Automatic Reversal Mode:** Prevents continuous jams by automatically reversing the shredder if a paper jam occurs.
- **Overload Protection:** Ensures safe operation and protects the shredder from overheating.
- **Automatic Reverse Function:** Helps to remove paper jams without the need to manually reverse the shredder.

**Cautions:**
- Do not allow children to shred or play with the paper shredder or serious injury could result.
- Do not place hands or fingers near or into the shredder throat as serious injury could result.
- Do not use excessive force to push paper through the shredder.
- Do not shred non-paper materials such as plastic, metal, or staples.

**Setup:**
1. Plug the power cord into any standard 115-volt AC outlet.
2. The shredder and wastebasket housing comes pre-assembled.
3. The On / Off Button is used to terminate the AC power to the shredder. To activate AC power, depress the On / Off Button. The On / Off button LED should light up.
4. If the shredder is in a jammed condition with the AC power turned on, depress the On / Off Button. The On / Off button LED will light up. The LCD Message Center Display will read "READY AUTO." This means the shredder is in the automatic mode, and the shredding process will begin. To stop the shredder, depress the On / Off Button. The On / Off button LED will light up. The LCD Message Center Display will read "READY AUTO." To resume normal shredding, depress the On / Off Button. The On / Off button LED will light up. The LCD Message Center Display will read "READY AUTO.

**Operating the Shredder:**
- **Turn the Shredder On:** Depress the On / Off Button. The On / Off button LED will light up. The LCD Message Center Display will read "READY AUTO." This means the shredder is ready to start shredding.
- **Shredding Small Material:** When shredding small material such as envelopes or credit card receipts, insert them one at a time into the designated CD / Credit Card slot only. To avoid personal injury or possible damage to the shredder, do not place CDs or Credit Cards directly into the paper feed opening.
- **Shredding CDs and Credit Cards:** The reverse cycle will last for approximately 2 seconds. This should be enough time to remove any excess paper from the cutters and limit any paper from the wastebasket being fed back into the shredder cutters.
- **Continuous Shredding:** Royal recommends the shredder to be turned off when the shredder is not being used for a prolonged period of time. The rev button is used to assist in the removal of a paper jam. The reverse button reverses the direction of the shredder, thus clearing the cutters. When the reverse button is depressed, "REV" displays on the LCD Message Center. To resume normal shredding, depress the On / Off Button. The On / Off button LED will light up. The LCD Message Center Display will read "READY AUTO.

**Shredding Procedure:**
1. Insert the paper to be shredded into the shredder throat, ensuring it is not more than 16 sheets thick. The shredder will automatically adjust to the correct blade position for most feeding.
2. Depress the On / Off Button. The On / Off button LED should light up. The LCD Message Center Display will read "READY AUTO.
3. Depress the Rev Button. The rev button LED should light up. The LCD Message Center Display will read "REV." When the forward button is depressed, the shredder will either automatically reverse the paper out of the shredder throat or power may terminate automatically in the following abnormal situations:
   - Overload Protection: The shredder and wastebasket housing comes pre-assembled. With the power cord plugged in, the wastebasket properly in place, and the On / Off button depressed, the shredder will not run if the wastebasket is not inserted properly into the waste basket housing. With the power cord plugged in, the wastebasket properly in place, and the On / Off button depressed, the shredder will not run if the wastebasket is not inserted properly into the waste basket housing. The shredder will not run if the feed opening is blocked or the feed opening is not open. The shredder will not run if the shredding capacity is exceeded. The shredder will not run if the paper is not fed squarely into the feed opening. The shredder will not run if the paper is not fed squarely into the feed opening. Overheat Protection: The shredder will not run if the shredding capacity is exceeded. The shredder will not run if the paper is not fed squarely into the feed opening. The shredder will not run if the paper is not fed squarely into the feed opening. When the shredder is turned off, the blades will stop before resuming.
4. When manually changing feed direction, forward to reverse, pause long enough for the motor to stop before resuming.
5. Do not allow children to shred or play with the paper shredder or serious injury could result.
6. Do not place hands or fingers near or into the shredder throat as serious injury could result.

**Waste Basket:**
- The wastebasket to prevent possible injury.
- Always turn off or unplug the shredder prior to moving, cleaning or emptying the wastebasket to prevent possible injury.
- It is recommended that the shredding time should be 10 minutes on and 30 minutes off to allow for proper cooling of the motor.
- When manually changing feed direction, forward to reverse, pause long enough for the motor to stop before resuming.
- Depress the On / Off Button or unplug the power cord from the AC outlet and wait at least 30 minutes for the thermal overheat protection circuit to reset.
- In case of a minor paper jam:
  1. Press the On / Off button or unplug the power cord from the AC outlet.
  2. Depress the Rev Button. The rev button LED should light up. The LCD Message Center Display will read "REV." When the forward button is depressed, "REV" displays on the LCD Message Center. To resume normal shredding, depress the On / Off Button. The On / Off button LED will light up. The LCD Message Center Display will read "READY AUTO.
  3. Depress the On / Off button. The On / Off button LED should light up.
  4. The shredder and wastebasket housing comes pre-assembled. With the power cord plugged in, the wastebasket properly in place, and the On / Off button depressed, the shredder will not run if the wastebasket is not inserted properly into the waste basket housing. With the power cord plugged in, the wastebasket properly in place, and the On / Off button depressed, the shredder will not run if the wastebasket is not inserted properly into the waste basket housing. The shredder will not run if the wastebasket is not inserted properly into the waste basket housing. The shredder will not run if the feed opening is blocked or the feed opening is not open. The shredder will not run if the shredding capacity is exceeded.